



LE SOLITAIRE DU LAC ★★★

LE CAMPING AU BORD DU LAC

615 route de Sales
74 410 Saint-Jorioz, France
+ 33 (0) 4 50 68 59 30
contact@campinglesolitaire.com
www.campinglesolitaire.com

Information

General information

Place	Saint-Jorioz
Address	615, route de Sales 74410 Saint-Jorioz
Tel	04 50 68 59 30
Email address	contact@campinglesolitaire.com
Website	www.campinglesolitaire.com

Arrival and departure

Camping: Arrival after 12.00 am, departure before 12.00 am.

Mobil home: Arrival after 3.00 pm, departure before 09.30 pm.

Number of stars (classification): 3

Number of places 200 of which 28 are Mobil homes

Décision de classement Atout France C74-007566-004
26/10/2021

Registration number 44119934600012 **Principal** 300'000€

Special local descriptions

Situated on the shore of Lake Annecy, Saint-Jorioz offers you a rich mixture of possibilities to relax: a sand beach, a small harbor, hiking possibilities in the nearby surroundings. The location of the village between the mountains, the countryside and the lake offers a good opportunity to enjoy all this with your family, your partner or your friends.

Distances

Distance to the nearest public beach

Less than 1/2 a mile - 1 min

Shortest distance to the lake

Less than 1/10 of a mile from the end of the campsite

Shortest distance to a supermarket

A little more than a 1/2 mile - 3min

Distance to the nearest train station

6.2 miles - 18min - Place Gare, 74000 ANNECY - +33 (0)450 45 08 12

Distance to the nearest city

Anney - 4.84 miles

Local transportation

Bus - Compagnie de navigation St-Jorioz- Anney

Tel : +33 (0)450 51 08 40

Fax : +33 (0)450 51 80 94

info@anne-croisières.com

Taxis Rive Gauche

Tel : +33 (0)6 09 37 14 57

Taxis du Lac :

Tel : +33 (0)6 60 89 51 96

Bus

2 lines (schedule available at front desk of office):

Anney-Sévrier-St-Jorioz-Duingt, ligne 52

Anney-Faverger-Albertville, ligne 51

Services on the campsite

- Washing machine dryer (additional fee applies)
- Iron
- Recreation room (TV, video and board games...)
- Playground
- Extra car (additional fee applies)
- WIFI (free around the reception - additional fees at your place)
- Bicycle, bicycle rack, paddle board, kayak for rent (additional fee applies)
- Refrigerator rental (additional fee applies)
- Baby kit rental (highchair, mattress and bed) (additional fee applies)
- TV (mobile home)
- European plug (deposit)
- Handicapped accessible toilets
- Sale of newspapers in July and August (additional fee applies)
- Swimming pool



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General conditions

Prices

Prices stated on our price list and internet site are given in Euros, TVA included and tourist tax not included.

Camping sites

Reservation

Reservations can only be made by filling the reservation form and after approval by the camping manager and based on availability. **The present form has to be signed and returned with the deposit and the administration costs, within one week** of receipt of the form. Beyond this period the option will be cancelled. As soon as the reservation form and deposit (+ administration costs) have been received, we will send you, according to availability, a written confirmation. **The confirmation will be definitive only when the payment (by cash, credit card or check) of the deposit and administration costs have been received. In accordance with the article of the consumer code L221-28-12 ° the withdrawal period does not apply for our activity.**

Settlement of balance

On the day of arrival, the client will pay the entire outstanding balance of the agreed stay. If not, the booking will be canceled. The camping site will be considered vacant and no reimbursement (of either deposit or administration costs) will be made to the client. On the day of arrival, the camp site will be available from 2 pm. For stays without fixed duration, the payment will be done the day before departure before 11 am. Administration costs are not applicable.

Payment

The management accepts the payment by cash (€500 bill are not accepted), by debit or credit card (except Maestro - American Express) or by bank transfer.

Cancellation / Interruption of stay

Any departure after the time previously mentioned will result in the payment of an extra night. Nights and services not used because of a late or delayed arrival will still be due and will not be entitled to any reimbursement, reduction, or credit. In the event of any change to the agreed upon dates, we will not be able to guarantee the same site. The site cannot be transferred to any third party, unless agreed beforehand with the owner. The client will inform the management of any changes concerning the number of people. In case of cancellation of the stay, the deposit and the booking fees paid are not refundable and will not give rise to any discount or report. **NB: Weather conditions do not entitle a reimbursement of the stay.**

In case of cancellation of the reservation or interruption of stay, the management will not give any reimbursement to clients.

Cancellation Guarantee The cancellation guarantee is offered to clients but optional. Please see the general conditions - document CGA EN.pdf

General

The camping site will only be assigned upon arrival. Requested or neighbouring sites are according to availability. Arrivals are from 2 pm to 8 pm 12 and departures before 12 am. The number of people occupying a site cannot exceed the authorized maximum capacity of 5 people. Under-aged persons have to be accompanied by their parents or legal guardians. We only allow barbecues using wood on the camping site. Management has the right to give your anyone else, if we have not received a message from you by email within 24 hours.

Rental of a Mobile Home

Camping Le Solitaire du Lac offers family-oriented stays (excluding large gatherings) and reserves the right to refuse any reservation that would be contrary to this principle or that would seek to divert it.

Reservation

A deposit of 20% of the total cost of the stay is required when booking for 1 week and 70% when booking for less than 1 week, as well as the non-refundable administration costs of € 15 and the optional cancellation insurance. In accordance with the article of the consumer code L221-28-12 ° the withdrawal period does not apply for our activity.

Payment of outstanding balance

The outstanding balance has to be paid 30 days before arrival (without reminder). If the balance is not paid within the time limit, the management reserves the right to cancel the reservation. The deposit will not be reimbursed. The payment of deposit and/or balance can be paid by bank card, bank transfer or cash.

For bank transfers:

BIC : AGRIFRPP881

IBAN : FR76 1810 6000 1295 3941 7605 162

On the day of arrival, the Mobile Home will be available after 3pm. **Departure before 9 am.**

Payment

The management accepts the payment by cash (€500 bill are not accepted), by debit or credit card (except Maestro - American Express) or by bank transfer.

Cancellation / Interruption of stay

In case of cancellation of the reservation or interruption of stay, the management will not give any reimbursement to clients.

Cancellation Guarantee

The cancellation guarantee is offered to clients but optional.

Please see the general conditions - document CGA EN.pdf

Cancellation in the event of a pandemic

In the event of total or partial closure of the establishment during the booked dates (forbidding total or partial access to guests, insofar as the Client is directly concerned by the enforcement of this measure) decided by the public authorities, and not attributable to the Service Provider, the amounts paid in advance by the Client for the booking will result in the issue of a credit note valid for 18 months refundable at the end of the validity period minus the registration fees and the cancellation insurance fees which will be retained the Service Provider.

However, the Service Provider cannot be held liable for additional compensation beyond this refund of amounts already paid when booking the stay.

Notwithstanding the provisions of article **Cancellation**, if the Client is forced to cancel the entire holiday due to government-imposed measures that do not allow citizens to travel (general or local lockdown, travel ban, closing of borders), even though the campsite is able to fulfil its obligation and to welcome Clients, the Service Provider will issue a credit note corresponding to the amounts paid by the Client, minus the registration fees and the cancellation insurance fees which will be retained the Service Provider. This credit note, which is non-refundable and non-transferable, will be valid for 18 months.

General

Any renting is personal and cannot be transmitted or sublet. Any person, not mentioned on the renting contract, will not be allowed to stay without previous agreement from the management.

July and august: renting from Saturday to Saturday / Friday to Friday for GLII Lodge / Sunday to Sunday for Escapade

Arrival: from 3pm until 8pm. Departure: 9am at the latest.

Outside July and august: flexible duration of stay (minimum 2 nights).

For arrival and departure please contact management.

In Mobil Homes children from 0-2 years are free. For this to be applicable, the client will be asked to present to the management, on the day of arrival, an identity document of the child.

For the renting of Mobil Homes, a guarantee deposit of €150 for possible damage must be paid upon arrival before occupying the accommodation. This guarantee deposit will be refunded after inventory and checking on the day of departure. The accommodation has to be cleaned and returned in the same state as you found it. A flat rate of € 50 will be retained if the accommodation is not returned in the best state of cleanliness possible or if the renter has smoked inside the Mobil Home.

Outside reception opening hours departure from the Mobil homes is not allowed. Any additional installation next to the rental is prohibited (except a shelter).

In case of breakage you are responsible for replacement of item. A guarantee deposit of € 20 will also be required for the key of the entrance gate barrier.

Animals

Animals are admitted on the grounds if they have been declared upon booking. They must be permanently on a leash and don't disturb the peace and safety of the other residents. Management reserves the right to limit the number of animals per location. Owners must respect elementary rules of hygiene (the owners will make sure the animal does not defecate inside the camping and will have to clean any dirt resulting).

They are not allowed under any condition in Mobil Homes, on playground areas or in the bathrooms.

Visitors

All visitors must present themselves at the reception and a fee of € 6 per person is due. They will have to park their vehicle outside the campground and are admitted under the responsibility of the resident.

Night silence

The camping residents are expected to respect the internal regulations available at the reception, especially concerning the night silence.

Disturbances and damages

Each resident is responsible for the disturbances and nuisance caused by the people who are staying with them. If a resident causes a disturbance or damage to the other residents, or to the camping facilities, their stay will be immediately terminated. There will be no reimbursement aside of any demands for compensation that the management or others might claim against him.

Responsibility

The responsibility of the campground, beyond its legal responsibility, is not applicable in case of:

- Theft, loss or damage, of any nature, during or following a stay.
- Disturbances due to natural or external phenomena (weather, mosquitoes, fleas, work being executed outside the camping...)
- Vehicle stagnation due to weather conditions.
- Failure or switching off of technical equipment, failure or closure of camping facilities. The customer must be insured with an insurance of a company of his choice to cover damage occurring fire, explosion, theft, bad weather conditions or other damage to the customer's personal belongings and in case of damage arising out of his civil liability.

Damages

The equipment and facilities of the camping have to be used in accordance with their normal purpose. Any degradation of the buildings, loss or destruction of furniture which furnish the accommodations, or the general buildings is fully the responsibility of the perpetrator. The client who rents an accommodation or a camping site is personally responsible for all the damages, losses or degradations caused to the accommodation and to any camping facilities made by the persons who are staying or visiting them. They have to own a Third-Party insurance.

Litigation

Any possible complaint(s) concerning the non-conformity of the service(s) with the contractual commitments must be indicated in writing (LRAR) to the manager of Camping Le Solitaire du Lac. If the answer does not satisfy you, you can contact the CM2C Mediation Center after one month following your mailed request(s). You must open an online file by sending an e-mail to cm2c@cm2c.net or send it by post mail : CM2C 14 rue Saint Jean 75017 Paris.

Data

The information that the customer communicates to us during his booking request will not be transmitted to any third party. This information is considered confidential. Data will be used only by the management, for the processing of the reservation request and to communicate with the customer. In accordance with the Data Protection Act of 6 January 1978, you have the right to access, rectify and oppose personal data concerning you. Such request can be done by mail to the following address by indicating your last name, first name and address to Camping Le Solitaire du Lac - 615 route de sales - 74410 Saint-Jorioz.

The gates are open from 7am until 11pm, outside these hours vehicles are not allowed to drive inside the camping grounds.

From 10pm clients are requested to respect the silence.

The reception is open from 8am until noon and from 2pm till 7pm in low season and from 8am till noon and from 2pm till 8pm in high season.

I acknowledge having read and understood the general conditions of the reservation contract and to accept them.

Date:

Signature preceded by the mention "Read and Approved":